

# CASE STUDY

## The Bar Council of Ireland

trusted ▪ reliable ▪ secure

**DX**



The Bar Council of Ireland is the representative body for barristers in Ireland, operating the Law Library in the Four Courts as a service to its members. More than 2,000 barristers use the Bar Council's reference library, computer services, legal databases, consultation rooms and the Dublin International Arbitration centre. The Bar Council needed a mail management and delivery service that would meet its members' unique needs and a dedicated mail support team with flexible working practices to sort and deliver more than 3,000 items of mail each day.

### MORE PRODUCTIVE WORKING DAY

DX Exchange gives barristers a longer, more productive working day as their mail is delivered before 09h00 and outgoing mail is collected after 19h30. DX Exchange is used for all mail to and from DX members and the DX also collects the Bar Council mail from the An Post delivery office at 07h00 each day.

### MODERN, ULTRA-EFFICIENT MAILROOM

The DX operates an ultra-efficient mailroom at three locations in the Four Courts, the Distillery Building and Church Street. All inbound DX and An Post mail is sorted and delivered before 08h45 each day. Outgoing post is separated into DX and An Post consignments, and the An Post items are franked, recorded for billing purposes and

delivered to the local delivery office. DX items, which don't require franking, sizing or weighing, are dispatched for overnight delivery. Between the daily rush periods before 09h00 and after 17h00, the 8 permanent DX mailroom staff provide support services like photocopying, scanning, laminating, ordering couriers and distributing library books.

### COST SAVINGS AND A "CAN DO" APPROACH

The DX's Bar Council mailroom is a straightforward system which eliminates the need for busy barristers to weigh, size or frank their mail. Bar Council members save €150,000 per year on the 300,000 items sent via DX Exchange. The DX mailroom team's "can do" attitude and flexible, helpful approach is a great help to Bar Council members in and around the Four Courts.

### TRUSTED DX SERVICES :



DX is Ireland & the UK's leading independent mail and courier company providing a range of products and services delivering approximately 40,000 items per day in the B2B market.

DX  
36-37 North Park  
North Road Finglas,  
Dublin 11

TEL 01 879 1700  
FAX 01 842 1056  
DX DX 1 Dublin  
EMAIL info@thedx.ie

DX/IRE/GB/BARCOUNCIL\_CASE\_STUDY/V1

01 879 1700  
www.thedx.ie