

The DX logo is located in the top left corner of the image, featuring the letters 'DX' in a white, bold, sans-serif font on a blue background.The courier logo is located in the top left corner of the image, featuring the word 'courier' in a white, lowercase, sans-serif font on a green background.The text 'SPECIALIST DELIVERY' is located in the top left corner of the image, in a small, white, uppercase, sans-serif font on a green background.

DX Field Support Services

network deliveries for
uninterrupted service

A large DX logo is displayed on a white square panel on a blue door. The logo consists of the letters 'DX' in a bold, blue, sans-serif font with a horizontal line underneath.

Does your organisation need to balance rapid customer response times with the need to manage cost and inventory stocks? DX Field Support Services offers a secure delivery solution that ensures your field-based personnel have the stock and documents they need, when they need it.

www.thedx.ie 01 879 1700

Providing Focus and Quality for your distribution needs

trusted ▪ reliable ▪ secure

DX

DX FIELD SUPPORT SERVICES

The benefit of DX Field Support Services

Ideal for organisations with field-based personnel such as engineers, technicians or sales staff, DX Field Support Services provides a fast and secure delivery solution that enables your mobile workforce to collect and return spare parts, documentation or other goods wherever and whenever convenient during their working day.

- **Increased productivity** – deliveries are guaranteed before 09h00 the next working day.
- **Added reassurance** – deliveries are confirmed to the engineer with a text message
- **Simple reverse logistics** – faulty goods or documentation can be returned through the locker system
- **Reduced inventory** – rapid stock turnaround reduces need for comfort holding
- **Value for money** – access to the nationwide network is offered at a fixed price per box per engineer

Secure, reliable and easy to use

Using a network of locker-banks located on petrol forecourts across the country, DX Field Support Services is a simple to use process. DX collect your spare parts and other items after 17h00 each day and deliver them to the engineer at the nominated box overnight. The field-personnel will receive a text message confirming the item is ready for collection by 09h00 the next working day. Every locker-bank is accessible 24 hours a day using secure key access, so your field-personnel can collect their items. To return an item or send consignments to another mobile worker, the field-personnel simply drop off the item to their dedicated box at a time convenient to them.

How DX Field Support Services works



TRUSTED DX SERVICES :



DX is Ireland & the UK's leading independent mail and courier company providing a range of products and services delivering approximately 40,000 items per day in the B2B market.

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